

JAM ON IT ROAD TO RECOVERY

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Roadmap to Recovery Overview

- Jam On It is taking active measures to protect our guests from this harmful virus. We are closely monitoring governmental mandates, Centers for Disease Control (CDC) guidelines, public health advancements and will continue to make the necessary changes to our protocols and procedures. We have created this safety program and it will be regularly updated to make sure we get in front of the COVID-19 requirements as the country reopens. Our sincere efforts are to provide health and safety measures aimed at protecting our staff, AAU participants, family members and the community we serve.
- **Case Notification.** If our medical team is alerted to a presumptive case of COVID-19 at our events, we will work with the local health department and CDC to follow the appropriate actions recommended.

Roadmap to Recovery Overview

- **Staff & Attendees Health** The health and safety of our staff and attendees is our number one priority. All staff, teams, chaperones & officials will be required to have their temperature checked prior to entry. Anyone with a temperature higher than 100.4 degrees will not be permitted to enter the building. All Jam On It events will be closed. They will not be open to the public - only players, coaches, officials, game management staff, medical staff, invited guest and chaperons will be allowed to enter the events.
- **Physical Distancing** Staff & Attendees will be advised to practice physical distancing by standing at least six feet away from other groups of people while standing in lines, for admissions, registration, restrooms, concessions and vendors. Our physical layouts will be structured to ensure appropriate distancing.
- **Hand Sanitizer** Hand sanitizer dispensers will be placed throughout the facility in high traffic areas, and marked for high visibility, as well as at key staff and attendees' entrances and on each score table.
- **Event Signage** Appropriate signage will be posted to remind everyone to practice physical distancing by standing at least six feet away from each other whenever possible, also to encourage the use of face masks and frequent use of hand sanitizers. There will be public service announcements of health and hygiene reminders throughout the event, and periodic announcements will also be used for messaging and communication.
- **Staff & Attendees Health Concerns** Our medical team has been given clear instructions on how to respond swiftly and report all presumed cases of COVID-19 during the event to the local health department. We will be ready to provide support to our attendees.
- **Cleaning Products and Protocols** Our custodial staff will use proper products and protocols which meet EPA guidelines and are approved for use and are effective against viruses, bacteria and other airborne and bloodborne pathogens.

Sanitation Standards- Equipment

- Constantly sanitize equipment.
- Safety & warning signage during all events.
- Provide adequate spacing between chairs and bleachers.
- Additional spacing between all courts.
- Proper spacing between team benches & score tables.
- Dedicated Sanitation Team

Employee Health Questionnaire

EMPLOYEE HEALTH QUESTIONNAIRE

ARE YOU EXPERIENCING ANY OF THESE SYMPTOMS?

- None of the BELOW

OR ONE OR MORE OF THE FOLLOWING:

- Fever (>100.4°F), chills, or sweating
- Difficulty breathing
- Cough
- Sudden loss of taste and/or smell
- Sore throat
- Aching throughout the body
- Vomiting or Diarrhea

ARE YOU TAKING MEDICATION FOR THE ABOVE SYMPTOMS?

- Yes
- No

IS SOMEONE YOU LIVE WITH EXPERIENCING ANY OF THESE SYMPTOMS?

- None of the BELOW

OR ONE OR MORE OF THE FOLLOWING:

- Fever (>100.4°F), chills, or sweating
- Difficulty breathing
- Cough
- Sudden loss of taste and/or smell
- Sore throat
- Aching throughout the body
- Vomiting or Diarrhea

IS SOMEONE YOU HAVE COME IN CONTACT WITH AT WORK EXPERIENCING ANY OF THESE SYMPTOMS?

- None of the BELOW

OR ONE OR MORE OF THE FOLLOWING:

- Fever (>100.4°F), chills, or sweating
- Difficulty breathing
- Cough
- Sudden loss of taste and/or smell
- Sore throat
- Aching throughout the body
- Vomiting or Diarrhea

IN THE LAST 14 DAYS, HAVE YOU TRAVELED OUTSIDE YOUR NORMAL DAILY ROUTINE?

- Yes
- No

IN THE LAST 14 DAYS, WHAT IS YOUR EXPOSURE TO OTHERS WHO ARE KNOWN TO HAVE COVID-19?

ONE OF THE FOLLOWING

- I live with someone who has COVID-19
- I've had close contact with someone who has COVID-19
- I've been near someone who has COVID-19
- I've not had exposure

PRINTED NAME _____ SIGNATURE & DATE _____

*If any of these answers change over the course of the next week I recognize I need to notify my manager immediately.

JOI Staff Protocols

- Safety gloves and masks worn at all times by staff and volunteers.
- All staff will have their temperatures captured prior to entering the building
- Any staff member experiencing any symptoms will not be allowed to enter the building
- Constant hand washing and the use of sanitizer is required

Safety Protocols

- Work within the guidelines & procedures set by health departments.
- Certified health professional on site.
- Digital upload of injury reports.
- Reoccurring public announcements of health reminders.
- Safety gloves and masks worn at all times by staff and volunteers.
- Safety gloves and masks will be available to the public.
- Hand Sanitizer will be available at all entrances/exits

Crowd Management

- Designated area to check temperatures of all staff, teams & attendees. (Anyone with a temperature higher than 100.4 degrees will not be permitted to enter the building.)
- Staff entrance & exit doors with certified security personnel.
- Strategies for entrance & exit doors.
- Visible signage directing traffic to appropriate areas.
- Additional time lapse between each game to marshal traffic.
- Place arriving teams on holding pattern; (if occupancy is high).
- No one will be allowed to congregate anywhere in the building
- Attendees will be encouraged to practice social distancing with members outside of your immediate family
- All Attendees will be encouraged to bring their own gloves and REQUIRED to wear masks. (Some will be available for purchase at the entrance)
- Per the Event Directors discretion, teams/ parents may be required to wait outside until called in
- Coaches are responsible for policing their own team and spectators social distancing.

Game Management

- No handshaking between players and coaches.
- Have teams provide their own scorekeepers.
- Digital scoresheet process.
- Game balls cleaned during all play stoppage.
- Teams must leave the courts after games as a group.
- Teams will not be allowed to congregate anywhere in the building before or after their games
- (All pre/post game discussions must be done outside of the building)
- Teams for next game will not be able to go to the bench until seating is sanitized.
- Digital protest process.
- Hand sanitizer will be on every score table for officials, players & coaches to use during games
- Separate entrance/exit for teams
- Officials, Coaches & player's will be **REQUIRED** to wear masks before & after their games

Admissions

- Online Ticket Sales will be encouraged.
- New handling of cash procedures will be in place.
 - People that pay cash at the door will be sent a mobile receipt and bar scan code
- Contactless sales & usage of smart devices.
- Continuous wipe down of devices & equipment.
- Bar codes & QR code verification.
- PPE requirements for staff.
- Hand Sanitizer stations & cleaner available.
- Make sure to have doors propped open.

Registration

- Mandatory online roster registrations.
- Paperless verification process.
- Ability for coaches' credentials to be printed off from home or sent through a mobile bar scan code.
- PPE requirement for staff.

Awards

- More emphasis on digital awards.
- Awards may be shipped.
- Plaque style awards that will be easily carried or shipped.

Vendors

- Encourage packaged merchandise.
- Vendors will be allowed to promote preorders that can be picked up at the show.
- Designated areas for ordering and pick up.
- Vendor booths will have tape on the floor surrounding the entire booth showing a 6 feet distance to the customers and the people working behind the booth.
- All booths must be set up so that customers cannot come into the booth. They may only shop outside the booth.
- Vendor booths will have samples for people to see and NOT touch. All items that are available for purchase will be kept behind the booth and taken out only when sold.
- For vendors that take orders, the order and pick up locations will be separated. There will be tape markings on the floor showing 6 feet differences at both locations.
- Vendors will utilize credit card systems for purchasing that do not require signature or card swipes.
- The number of people working a vendor booth will be determined by the amount of space (i.e., 10 feet booth can only have 2 workers, unless they are from the same household).
- Signs promoting social distancing will also be placed at each vendor booth and in the vendor area.

Protecting Yourself from COVID-19

- Avoid contact with people who are sick.
- Stay home if you are sick.
- Avoid touching your eyes, mouth, or nose.
- Cover coughs and sneezes with a tissue and immediately dispose of the tissue.
- Clean and disinfect regularly touched objects and services.
- Frequently wash your hands with soap and water.
- Frequently use an alcohol-based hand sanitizer with at least 60% alcohol.